Evaluating Quality in a Compounding Pharmacy

Koshland Pharm is proud to be accredited by the Pharmacy Compounding Accreditation Board (PCAB), an organization that assesses compounding pharmacies based on rigorous standards set by experts from across the country. In addition to having PCAB Accreditation, a compounding pharmacy should be able to answer these questions:

1. **Where does the pharmacy source its active pharmaceutical ingredients?**
   - We source our active ingredients only from vendors who test and verify every lot.
   - Our go-to wholesaler, PCCA, performs over 14 checks and analyses on every batch it receives and repacks for pharmacies.

2. **What specific procedures does the pharmacy follow to ensure quality?**
   - We use the most advanced technology in the compounding industry. For example, we use ointment mills, homogenizers, and speedmixers for creams, which make ingredients microsized and uniform throughout. We use a resonant acoustic mixer for dry ingredients that fill capsules, which provides the most thorough mixing possible.
   - To verify accuracy, we bar-code all medication ingredients; we perform error calculations on all capsule batches; we integrate weight captures from balances to computers. We extensively train our technicians and pharmacists to ensure the same procedures are used each time a compound is made.
   - On a monthly basis, we send at least 10% of our daily volume of prescriptions to an outside laboratory for testing to ensure appropriate potency. We perform sterility and endotoxin testing on every sterile medication that we make.
   - We track and trend over 6 criteria as they relate to quality assurance. We use the resulting data to continuously improve our procedures.

3. **How is the pharmacy accountable to the prescriber and to the patient?**
   - Our pharmacists are available in person, by phone and by email as a resource for possible therapies; to make sure a compound is formulated in the best possible way; and to answer any questions a doctor or patient may have about a specific therapy. We can be reached between 10am and 6pm, Monday through Friday.